

**SOCIO-ECONOMIC IMPACT
ASSESSMENT (SEIA) METHODOLOGY
FOR URBAN TRANSPORT PROJECTS:
IMPACT OF DELHI METRO ON THE URBAN
POOR**

by

ANVITA ANAND

Department of Civil Engineering

Submitted

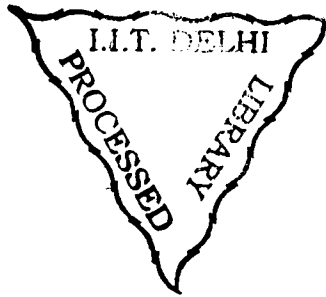
In fulfillment of the requirements of the degree of Doctor of Philosophy

to the

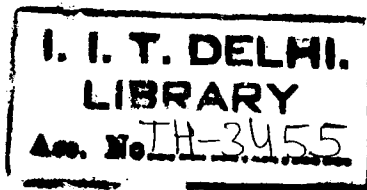


**INDIAN INSTITUTE OF TECHNOLOGY, DELHI
MAY 2007**

Socio - Economic Impact - Urban poor
Transport - Town Railway - Delhi



TH
625.4:308(540.23-21)
A NA-C



Certificate

This is to certify that the thesis titled **Socio-Economic Impact Assessment (SEIA) Methodology for Urban Transport Projects: Impact of Delhi Metro on the urban poor** being submitted by Anvita Anand to the Indian Institute of Technology (IIT), Delhi for the award of the degree of Doctor of Philosophy is a record of the bona fide research work carried out by her under my supervision and guidance. The thesis work, in my opinion, has reached the requisite standard fulfilling the requirements for the degree of Doctor of Philosophy. The results contained in this thesis have not been submitted in part or in full, to any other university or institute for the award of any degree or diploma.



(Dr. Geetam Tiwari)

Associate Professor
Department of Civil Engineering
Indian Institute of Technology
New Delhi 110016

Acknowledgments

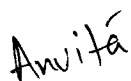
I would like to thank Dr. Geetam Tiwari – my thesis supervisor, my employer and mentor. She was the supervisor for my B.Arch. thesis in 1996 and the last decade of working and learning with her has been a journey of consistent professional and personal growth. The last 5 years has been a time of change – both positive and negative – on the personal front for me, and without the unstinting support of Dr. Tiwari, the completion of this thesis and my professional survival would not have been possible.

I am also grateful to Prof. Dinesh Mohan, Head of TRIPP, for his encouragement and support during the last 10 years of my association with him; and Dr. Rajendra Ravi, Director IDS, to whom I owe not only for the survey data that support this work but also for the various insights into the problems of the urban poor in Delhi.

The colleagues and staff at TRIPP have been very supportive of my work and commitments during all this time and continue to be so, especially Mr. Mahesh Gaur, our manager. Arvind, now at UBC, Vancouver was one of the few people who believed I would actually finish this work.

My parents, my sister and brother have been patient, supportive and proud of my academic and professional achievements, and I owe my self-confidence to them. My friend Raj has been my inspiration and a constant reminder of the motto “when the going gets tough... the tough get going”, and has kept me from giving up and walking away.

I dedicate this 5 years worth of effort to my son Arjun and my daughter Mira, who mark the beginning and end of this work.



Anvita Anand
Indian Institute of Technology, India

Abstract

Transport is a critical link between economic and social development. Effective transport systems allow people to get to their jobs, take care of their health, pursue education, and obtain the necessary food and goods to support their daily existence. Likewise, poorly planned transport systems can perpetuate existing inequities, increase air and noise pollution, and add to the complexity of solving urban and planning dilemmas.

In the past decade, transport planning has begun to focus on an integrated approach to address social development issues. Since transport strategies result from the complex interrelationships existing between the physical environment and social, economic, and political activity, transport planning has become an important tool to address the needs of the community it serves.

The benefits of improving transport infrastructure have traditionally been measured by performance criteria, like improved connectivity, travel time, speeds and fuel savings. The costs of improvements in transport infrastructure are classically defined as construction cost, ongoing operations and maintenance cost. The benefits expected from a new project are increased connectivity, increased speed and reduced congestion. These criteria form the basis of the cost-benefit analyses, which judge the feasibility of these projects.

However, transport is a derived demand, i.e. transport is used only when the need to move exists, and the need to move is dictated by socio-economic requirements of the users. This implies that the necessity for movement, hence the use of transport infrastructure, is need/goal based; i.e. people do not move for the sake of moving, they move to get to work, education, recreation, health etc. which will finally enable them to improve their social and economic well being. At the same time, the “users” of the transport system are a heterogeneous mix of people of different socio-economic classes,

with different needs and desires and differing needs of movement. These differential concerns make the task of assessing the feasibility of a project more complex – some users may benefit, some may not, and some may not be affected at all. Also, there may be a category of non-users of the project – people who are not the target group or the stakeholders – who may experience an indirect impact of the project. The classical cost-benefit analysis, then, needs to be replaced by a socio-economic impact assessment methodology (SEIA) to get a measure of expected benefits to different groups.

The objective of this dissertation is to understand the impact of large transport projects on the urban poor and to propose a socio-economic impact assessment methodology (SEIA) which can be integrated in the impact assessment studies of such projects. The focus of this work is to understand how accessibility and mobility affect the socio-economic well-being (SEWB) of the urban poor and how indices of accessibility and mobility can be integrated in SEIA methods. The hypotheses of the study are (a) Introduction of the Metro rail system in Delhi has changed the accessibility for the urban poor, and (b) This change in accessibility has changed the mobility profile and the socio-economic well-being of the urban poor.

The methodology used for the study is based on assessing the impact of the Delhi metro rail on the urban poor living in the vicinity of the metro line and those relocated due to the metro construction by collecting household survey based primary data. This dataset is used to derive indicators of accessibility, mobility and SEWB. The indicators are then aggregated into indices of accessibility, mobility and SEWB by using the Principal Component Analysis technique. The change in indicators and indices in the before and after metro scenarios is used to assess the significance of the impact of the metro project on the urban poor. The correlation between accessibility, mobility and

SEWB is modeled using linear regression to illustrate that the change in accessibility and mobility due to a transport project changes the SEWB of the community.

The results of the study show that for the poor households in the vicinity of the metro line there is no significant impact on the indicators of SEWB and mobility. With regard to the accessibility of the households, while the landuse accessibility remains unchanged, the transport accessibility has changed as distance to the bus stops has increased for 19% of the households and bus services have become non-existent for 33% of the households. On the other hand, for poor households relocated due to the Metro there has been a significant negative impact on the indicators of accessibility, mobility and SEWB. The land-use accessibility has deteriorated as distance to education, health services and other urban services have increased for 52%, 63% and 52% of the households respectively. The transport accessibility has deteriorated even more as distance to bus stop has increased for 72% of the households and the bus frequency has seen an average decrease from 5 min to 63 min (almost 13 times). The mobility of the households has increased significantly. The PCTR for work has increased for 49% of the households and decreased for 30%, implying change in the number of trips made for work in the households. The share of NMVs amongst the mode used has decreased for 59% of the households. The mobility indicators for travel to work – distance, time and cost – have increased for 83%, 82% and 61% of the households respectively. The SEWB indicators most affected are female literacy (21% decrease), residency (100% decrease), Household income per person (66% decrease), Infrastructure rank score (33% decrease and 61% increase), and employment (8% decrease and 14% increase). The indicators of adult literacy and vehicle ownership show least change with 82% and 94% respectively in the no change category.

The results of the linear regression method used for thesis modeling indicate that SEWB is affected by indicators of both accessibility and mobility. The model indicates that SEWB is negatively correlated to spatial distance to education health and other urban services; it is positively correlated to PCTR for work, education and other purposes and it is negatively correlated to travel distance, time and cost. The significance of indicators changes with change in situation like the new metro line or relocation due to it. Analyzing the coefficients of the indicators to understand the significance of the contribution of the indicators of accessibility and mobility in explaining the SEWB of the households, the study shows that the PCTR for work is positively correlated with SEWB and has the highest coefficient in all datasets, indicating the mobility for work is important in ensuring their SEWB, whatever is their situation. Also, the cost of travel has no significance in explaining SEWB of the urban poor but it becomes significant when they are relocated and now have to pay heavily for the travel.

The study concludes that relocation due to the metro has had a significant negative impact on the SEWB of the poor households. It illustrates that though the urban poor are not expected users of the metro, their accessibility and mobility and hence their socio-economic well-being is affected by its introduction in the urban transport system. The study constructs a methodology to assess the impact of urban transport project on the urban poor which can be integrated in the traditional cost-benefit analysis to generate a holistic understanding of the impact of the project on society.

Contents

CERTIFICATE	i
ACKNOWLEDGEMENTS	ii
ABSTRACT	iii
CONTENTS	vii
LIST OF FIGURES	x
LIST OF TABLES	x
LIST OF BOXES	xi
CHAPTER 1: INTRODUCTION	1
1.1 The problem.....	1
1.2 The Context	4
1.3 Objective and scope of work	5
1.4 Methodology and Outcome	7
1.5 Dissertation Structure.....	8
CHAPTER 2: SOCIO-ECONOMIC IMPACT ASSESSMENT (SEIA) – CURRENT PRACTICES	11
2.1 Introduction.....	11
2.2 The SEIA discourse.....	14
2.3 Influence zone for impact assessment.....	17
2.3.1 Spatial Characteristics	18
2.3.2 Temporal Framework	18
2.3.3 Population Characteristics	19
2.3.4 Local Transportation	20
2.4 Impact Assessment Methodologies	23
2.4.1 The Funding Agencies' Approach.....	23
2.4.2 The SCOPE Framework	27
2.4.3 Implementing Agencies' Guidelines	29
2.4.4 The NGOs' Perspective.....	32
2.5 Discussion.....	34
2.6 Conclusion.....	35
CHAPTER 3: TRANSPORT AND POVERTY	37
3.1 The Transport and Poverty Discourse	39
3.1.1 The Efficiency vs Equity debate.....	40
3.1.2 Access and Livelihood needs of the urban poor	42
3.1.3 The Gender Bias	43
3.1.4 Health Impacts of Transport.....	47
3.1.5 The Shelter-transport-livelihood link	50
3.2 Transport policies and the urban poor in Delhi	54

3.2.1	The urban poor in Delhi.....	55
3.2.2	Urban planning and policies affecting the poor.....	58
3.3	Eviction and resettlement processes	66
3.3.1	Evictions.....	68
3.3.2	Resettlement	71
3.4	Conclusion.....	82
CHAPTER 4: SEIA METHODOLOGY FOR URBAN TRANSPORT PROJECTS.		83
4.1	Need for study.....	83
4.2	Research focus and Objectives	84
4.3	Scope of work.....	84
4.4	Key Hypotheses	84
4.5	Theoretical framework	85
4.6	Research Methodology.....	88
CHAPTER 5: ACCESSIBILITY, MOBILITY AND SOCIO-ECONOMIC WELLBEING		89
5.1	Concepts of Accessibility and Mobility.....	89
5.1.1	The accessibility-mobility discourse	90
5.1.2	Defining mobility	94
5.1.3	Defining accessibility	95
5.2	Socio-economic well-being	97
5.2.1	Measuring ‘social’, ‘economic’ and ‘well-being’	97
5.2.2	Defining socio-economic well-being.....	101
5.3	Summary of discourse on accessibility, mobility and SEWB	102
5.4	Definitions formulated by dissertation	104
5.5	Indicators	105
5.5.1	Accessibility Indicators	106
5.5.2	Mobility Indicators	108
5.5.3	Socio-Economic Well-Being Indicators	109
5.6	Impact of Transport Project (Delhi Metro)	111
CHAPTER 6: CASE STUDY – DELHI METRO RAIL		113
6.1	The Metro Rail Project.....	113
6.1.1	First observation report.....	116
6.2	Survey Methodology and Design.....	117
6.3	Survey Results	117
6.3.1	Metro users and Bus users	118

6.3.2	Households affected by the Delhi Metro Rail	132
6.4	Discussion of results	141
CHAPTER 7: FORMULATION OF THE SOCIO-ECONOMIC IMPACT ASSESSMENT (SEIA) MODEL		143
7.1	Methodology	143
7.2	Measurement of Indicators	145
7.2.1	Accessibility	145
7.2.2	Mobility	147
7.2.3	Socio-Economic Well being.....	150
7.2.4	Testing the hypotheses	152
7.3	Indices	153
7.3.1	Accessibility	154
7.3.2	Mobility	158
7.3.3	Socio-Economic Well being.....	164
7.3.4	Testing the hypotheses	168
7.4	The SEIA Model.....	169
7.4.1	Linear Correlation	169
7.4.2	Linear regression	171
7.5	Summary of the SEIA Method.....	178
CHAPTER 8: CONCLUSIONS, CONTRIBUTION AND SCOPE FOR FUTURE WORK		181
REFERENCES		189
ANNEXURES		195
Annexure 1: SURVEY DESIGN		
Annexure 2: QUESTIONNAIRES		
Annexure 3: SURVEY RESULTS		
BIODATA OF AUTHOR		

List of Figures

Figure 3.1: Dependency construct between transport and society	53
Figure 3.2: Distribution of Low-income Clusters in Delhi	57
Figure 3.3: Evictions and Resettlements from 1999-2004.....	67
Figure 3.4: Evictions and Resettlements from 2004-2005.....	67
Figure 3.5: Transportation dimensions of eviction and resettlement.....	82
Figure 6.1: Proposed alignments for Phase I and II of the Metro Rail	114
Figure 6.2: Alignment of the existing metro line with case-study line.....	116
Figure 6.3: Age profiles of metro and bus users.....	118
Figure 6.4: Trip length frequency for metro and bus users.....	120
Figure 6.5: Trip time frequency for metro and bus users.....	121
Figure 6.6: Travel cost frequency for metro and bus users.....	121
Figure 6.7: Cumulative distribution of the percent of main line haul trips in total trips.....	122
Figure 6.8: Travel distance by main line haul trips as a percent of total travel	123
Figure 6.9: Travel time by main line haul trips as a percent of total travel time	123
Figure 6.10: Travel cost by main line haul trips as a percent of total travel cost.....	124
Figure 6.11: Ratio of Secondary access trips to total trips for metro and bus users	126
Figure 6.12: Trip segment frequency before and after relocation.....	139
Figure 6.13: Trip length frequency before and after relocation.....	139
Figure 6.14: Travel time frequency before and after relocation	140
Figure 6.15: Travel expenditure frequency before and after relocation.....	140

List of Tables

Table 3.1: Population in Sub-standard settlements/conditions in 1999-2000	55
Table 5.1: Indictors of Accessibility.....	107
Table 5.2: Indicators of Mobility	109
Table 5.3: Indicators of Socio-Economic Well Being (SEWB)	111
Table 6.1: Type of vehicle owned	119
Table 6.2: Number of trip segments per person per day	119
Table 6.3: Average share of main line haul in total daily travel	124
Table 6.4: Ratio of access trips to main line haul trips	125
Table 6.5: Comparison of daily travel distance of bus users and metro users	127
Table 6.6: Comparison of daily travel time of bus users and metro users	127
Table 6.7: Comparison of daily travel cost of bus users and metro users.....	128
Table 6.8: Comparison of access trips vs main line haul trips of bus users and metro users.....	128
Table 6.9: Comparison of access distance vs main line haul distance of bus users and metro users.....	129
Table 6.10: Comparison of access time vs main line haul time of bus users and metro users.....	129
Table 6.11: Comparison of access cost vs main line haul cost of bus users and metro users	130

Table 6.12: Comparison of access distance by vehicle vs access distance by foot for bus users and metro users	130
Table 6.13: Indicators of public transport accessibility (A_{PT}): Summary of Results	131
Table 6.14: Percentage of bus and metro users who could belong to the surveyed households at different percentages of monthly individual income they are willing to spend on travel	132
Table 6.15: Change in number of bus routes available after metro	135
Table 6.16: Change in travel parameters due to introduction of metro	136
Table 6.17: Significance of change for the households in the vicinity of the metro.....	136
Table 6.18: Significance of change for the households relocated due to the metro.....	141
Table 7.1: Percentage change in Accessibility indicators for households in the vicinity of the metro line.	146
Table 7.2: Percentage change in Accessibility indicators for households relocated due to the metro line..	147
Table 7.3: Percentage change in Household mobility (M_{HH}) indicators for households in the vicinity of the metro line	148
Table 7.4: Percentage change in Personal Mobility (M_P) indicators for households in the vicinity of the metro line	148
Table 7.5: Percentage change in Household mobility (M_{HH}) indicators for households relocated due to the metro	149
Table 7.6: Percentage change in Personal Mobility (M_P) indicators for households relocated due to the metro line	150
Table 7.7: Percentage change in SEWB indicators for households in the vicinity of the metro line.....	151
Table 7.8: Percentage change in SEWB indicators for households relocated due to the metro line.....	151
Table 7.9: Significance of change in indicators due to introduction of metro	152
Table 7.10: Significance of change in indices due to introduction of metro	168
Table 7.11: R^2 values of correlation between Indices of Accessibility (A), Mobility (M) and SEWB (S)	170
Table 7.12: Summary of results of linear regression.....	172
Table 7.13: Coefficients of indicators of accessibility and mobility and their significance for each dataset	174

List of Boxes

Box 7-1: Accessibility Index (A) calculation using Principal Component Analysis for dataset in Vicinity-before metro	148
Box 7-2: Accessibility Index (A) calculation using Principal Component Analysis for dataset in Vicinity-after metro	148
Box 7-3: Accessibility Index (A) calculation using Principal Component Analysis for dataset Relocated-before metro	149
Box 7-4: Accessibility Index (A) calculation using Principal Component Analysis for dataset Relocated-after metro	150
Box 7-5: Mobility Index (M) calculation using Principal Component Analysis for dataset in Vicinity-before metro	152
Box 7-6: Mobility Index (M) calculation using Principal Component Analysis for dataset in Vicinity-after metro	153

Box 7-7: Mobility Index (M) calculation using Principal Component Analysis for dataset Relocated-before metro	154
Box 7-8: Mobility Index (M) calculation using Principal Component Analysis for dataset Relocated-after metro	155
Box 7-9: SEWB Index (S) calculation using Principal Component Analysis for dataset in Vicinity-before metro	157
Box 7-10: SEWB Index (S) calculation using Principal Component Analysis for dataset in Vicinity-after metro	158
Box 7-11: SEWB Index (S) calculation using Principal Component Analysis for dataset Relocated-before metro	159
Box 7-12: SEWB Index (S) calculation using Principal Component Analysis for dataset Relocated-after metro	158